



October 20, 2020

**VIA ELECTRONIC FILING**

Josh Mingos, Esquire  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Bernard McFadden v. Dominion Energy South Carolina, Inc.  
Answer and Motion to Dismiss of Dominion Energy South Carolina, Inc.  
Docket No. 2020-240-E

Dear Mr. Mingos:

On or about October 8, 2020, Mr. Bernard McFadden commenced the instant action by filing a complaint with the Public Service Commission of South Carolina ("Commission"). By way of this letter, Dominion Energy South Carolina, Inc. ("DESC" or "Company") hereby responds to the Complaint and respectfully requests that the Commission dismiss the Complaint on the ground that it fails to state a claim upon which relief can be granted. While the Commission is considering DESC's request, the Company also requests that the Commission toll the hearing date and the deadlines for filing testimony for all parties in the above-referenced docket.

In his Complaint, Mr. McFadden checks the boxes for "Billing Error/Adjustments," "Wrong Rate," and "Other." Mr. McFadden does not specifically identify any act, rule, regulation or order administered or issued by the Commission, or any provision in a tariff or contract on file with the Commission, that the Company is alleged to have violated.

With respect to "Other," Mr. McFadden alleges that the Company filed a false meter testing report. Mr. McFadden alleges that his meter is "closed-off in a fence in the back yard," that he has "Blink cameras in the front and back yards," that he saw "[a] black female . . . at the front door with a Dominion Energy shirt on" but that "[a]t no time" did he see "this female . . . unlock[] the gate to get in the back yard to get information for testing the meter."

With respect to "Billing Error/Adjustments" and "Wrong Rate," Mr. McFadden alleges that he "had Southern Siding and Window Company install all new energy efficient windows, ARS Rescue Rooter to install a new HVAC and duc[t]work and

Lowe's to install new doors, completely sealing the house.” Mr. McFadden further alleges that his utility bills were “actually cheaper” with his “old single pane wooden windows, doors, and HVAC.” Mr. McFadden alleges that the “recent changes came with an agreement to pay approximately \$150.00 per month as a set rate.” Mr. McFadden opines that this \$150.00 a month is “what the cost should be during the two hottest and coldest months” and that “[d]uring the normal months, [his] bills are extremely lower than \$150.00 a month.”

In his Request for Relief, Mr. McFadden requests that DESC be required to “[i]ndicate the time and date the individual came into the back yard, as well as the name of the individual,” and to “[r]efund over-charged money.”

DESC denies any allegations of wrongdoing.

With respect to Mr. McFadden's allegation that the Company filed a false meter testing report, the Company avers that on August 25, 2020, at approximately 8:45 a.m., DESC Energy Services Representative Brandy Kent, assisted by a contract field services technician, conducted an in-field electric meter test on the Mr. McFadden's meter at 2016 Driftwood Drive in Columbia, South Carolina.<sup>1,2</sup> Prior to conducting the test, Ms. Kent knocked on the front door, but no one answered. Ms. Kent and the contract field services technician then entered the back yard. There the field services technician removed the meter and installed the test base. Once the field services technician had completed the test set-up, Ms. Kent conducted the meter test with the Company's testing equipment. Consistent with DESC's normal practice and applicable Commission regulations, two separate in-field electric meter tests were performed on Mr. McFadden's meter. DESC further avers that the tests performed on the meter showed that it was working properly and operating within regulatory standards. A copy of the test results and the affidavit of Ms. Kent are attached as Exhibit A with confidential customer account redacted. Prior to filing this Answer and Motion to Dismiss, DESC offered Mr. McFadden the opportunity to have DESC conduct another meter test with Mr. McFadden and/or a representative of the South Carolina Office of Regulatory Staff (“ORS”) present. However, an ORS representative was unable to attend due to restrictions on being in the field during the ongoing pandemic, and Mr. McFadden could not be present prior to the deadline for the Company to file its direct testimony in this docket.

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<sup>1</sup> This information satisfies Mr. McFadden's first request for relief.

<sup>2</sup> DESC is without sufficient information to form a reasonable belief as to the truth of Mr. McFadden's allegation that he has Blink cameras in the front and back yards and as to the truths of his allegations of what he saw or did not see. DESC would also note that Mr. McFadden does not state the date on which he made his observations and that Mr. McFadden does not provide the exact location of his cameras or the coverage area of his cameras.

Mr. Josh Mingos  
October 20, 2020  
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With respect to Mr. McFadden's allegations that he has been overcharged, DESC avers that Mr. McFadden is a residential Rate 8 customer, that the meter test demonstrates that the meter is recording his usage properly, and his electric bills, attached hereto as Exhibit B with confidential customer account information redacted, demonstrate that his bills are being calculated properly under Rate 8

DESC is without sufficient information to form a reasonable belief as to the truth of Mr. McFadden's allegations that he has undertaken home improvements, i.e., the installation of new energy efficient windows, new HVAC and ductwork, and new doors and that his home is now "completely seal[ed]," and Mr. McFadden does not identify when the alleged home improvements were made. However, DESC began providing service to Mr. McFadden at 2016 Driftwood Drive on June 6, 2019, after Mr. McFadden transferred service from his prior residence. An analysis of Mr. McFadden's bills attached hereto as Exhibit C reveals that both his average daily usage and his average daily cost are lower for the July, August, September, and October 2020 bills than they were for the bills in the same months in 2019. This analysis appears to wholly undercut Mr. McFadden's allegation that his past utility bills were "actually cheaper" prior to the alleged home improvements. Notably, Mr. McFadden's average daily usage and cost per kWh went despite the fact that temperatures in the area were slightly higher in August 2020 than in August 2019 and despite the fact that Mr. McFadden indicated to DESC on a call on August 14, 2020, that he was keeping his thermostat on 72 degrees during the summer months even though he was not at home. DESC recommended that it be set at 78 and discussed with Mr. McFadden the increase in usage associated with keeping the thermostat on 72. The Company estimates that it costs approximately 69% more to maintain a house at 72 degrees in the summer as compared to 78 degrees.

Also, despite checking the box for "Wrong Rate," Mr. McFadden does not allege that he is not a Rate 8 customer or identify the rate that he believes that he should be charge. Mr. McFadden is a residential customer who is properly being billed for electric service under Rate 8, the Company's standard rate for residential service. Mr. McFadden likewise does not allege that his bills are being incorrectly calculated based on the metered usage. And again, the bills attached hereto in Exhibit B demonstrate that the they are being calculated correctly.

Mr. McFadden does allege that the recent changes "came with an agreement to pay approximately \$150.00 per month as a set rate." DESC denies that any such agreement exists, and the \$150.00 per month to which Mr. McFadden refers appears to refer not to a "rate" but to the Company's budget billing program.

DESC avers that, on his bill statement dated August 10, 2020, DESC offered Mr. McFadden the option of paying \$225.70, the current charges on his bill, or to

Mr. Josh Minges

October 20, 2020

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enroll in the Company's Budget Billing program, by paying \$144.00. The billing statement stated as follows:

**Enroll in Budget Billing and know what your payment amount will be each month** - With Dominion Energy's Budget Billing Plan, you can avoid fluctuations in your bill and spread your payments out evenly over the course of the year. It's an easier way to budget your monthly energy expenses! Simply pay \$144.00 and you will automatically be enrolled in the program. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly. Your Budget Billing amount is also reconciled and recalculated annually. Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan. For more information about Budget Billing and the benefits of enrolling in the program, call 1-800-251-7234 or visit [DominionEnergySC.com/budgetbilling](http://DominionEnergySC.com/budgetbilling) for details.

(underlining added).

Because Mr. McFadden did not pay \$144.00 (he paid \$150.00), he was not automatically enrolled in the program. Mr. McFadden has likewise not contacted the Company since August 10 to indicate his desire to enroll in Budget Billing. If Mr. McFadden wishes to be enrolled in Budget Billing, the Company will be happy to do so.<sup>3</sup>

Based on the foregoing, DESC respectfully requests that the Commission dismiss Mr. McFadden's Complaint. He has failed to sufficiently allege that the Company violated any statute, rule, regulation or order administered or issued by the Commission. Mr. McFadden's meter is registering his usage properly, and his bills are being calculated correctly.

Any allegations not specifically admitted herein are denied. By copy of this letter, we are serving this answer and motion and the affidavit of Cindi G. Hux upon Mr. McFadden as well as counsel for the ORS and enclose a certificate of service to that effect.

DESC further requests that while the Commission is considering the Company's request, the Commission toll the hearing date and the deadlines for filing testimony for all parties in the above-referenced docket.

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<sup>3</sup> The Company would note that Mr. McFadden's opinion that \$150.00 a month is "what the cost should be during the two hottest and coldest months" and that "[d]uring the normal months, [his] bills are extremely lower than \$150.00" is unsupported by the analysis of his actual billing history presented in Exhibit C.



Moreover, by copy of this letter, we are also informing upon Mr. McFadden that, pursuant to Commission Regulation 103-829, his response to this motion is due within ten (10) days after service of the motion. According to our calculations, upon Mr. McFadden's response is due on or before October 30, 2020.

If you have any questions or concerns, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Mr. Bernard McFadden  
(via U.S. First Class Mail w/ enclosure)  
Alexander W. Knowles, Esquire  
(both via electronic mail and U.S. First Class Mail w/ enclosure)



3. I assisted DESC's attorney in preparing the Company's Answer and Motion to Dismiss dated October 20, 2020, which was filed in response to the Complaint of Mr. McFadden received by the Commission on or about October 8, 2020. I have read the Answer and Motion to Dismiss and verify that the information contained therein is true and accurate to best of my knowledge, information and belief.

FURTHER AFFIANT SAYETH NOT.

Cindi G. Hux

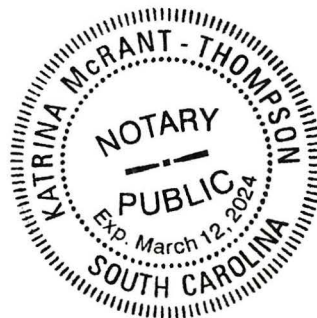
Cindi G. Hux

Sworn to and subscribed before me  
this 20th day of October, 2020

Katrina McRant-Thompson

Notary Public for South Carolina

My Commission Expires: March 12, 2024





## CERTIFICATE OF IN-FIELD METER TEST

**Meter Number:** 1614375  
**Customer:** Bernard McFadden  
**Service Address:** 2016 Driftwood Drive  
**City:** Columbia

**Test Date:** 8/25/2020  
**Tested By:** BK44621  
**Account No:** [REDACTED]  
**Zip:** 29210

	<u>1<sup>st</sup> Test</u>	<u>2<sup>nd</sup> Test</u>
<b>Full Load %Registration:</b>	100.12	100.12
<b>Light Load %Registration:</b>	100.03	100.02
<b>Weighted Average % Registration:</b>	100.10	100.09
<b>Meter within Calibration?</b>	Yes	Yes

**Remarks:** Start: 8:45am      Customer Present: No      Index: 31474    Voltage: 248-120-120

**Follow up (If Necessary):** ORS Requested

### Explanation of High Bill Test

In order to determine the accuracy of a meter, the meter is tested at two test points, one representing normal (full) load conditions and another representing light load conditions. The result of the normal load condition test is noted as *Full Load % Registration* above. The result of the light load condition test is noted as *Light Load % Registration*. The overall accuracy of the meter is indicated by *Weighted Average % Registration*.

*Weighted Average % Registration* is calculated as below:

$$\text{Weighted Average \% Registration} = [(4 \times \text{Full Load \% Registration}) + \text{Light Load \% Registration}] / 5$$

The *Weighted Average % Registration* is the value that is used to determine if billing adjustments are necessary and warranted. S.C. Public Service Commission regulation 103-340 requires adjustment of customer's bill for errors in percent registration greater or less than 2%. Any *Weighted Average % Registration* between 98.01 and 101.99 is considered within calibration and no bill adjustments will be made.

This also certifies that the above listed meter was tested in-field by a Dominion Energy, Energy Service Representative. All equipment used in this test has been calibrated with instruments whose accuracy can be traced to the National Institute of Standards and Testing (NIST). The limits of accuracy for watthour meters are governed by the South Carolina Public Service Commission.

Should you have any further questions, please call the Energy Information Services Department line at 1.866.660.3704

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION OF**  
**SOUTH CAROLINA**  
**DOCKET NO. 2020-240-E**

**IN RE:**

Bernard McFadden,

Complainant/Petitioner,

v.

Dominion Energy South Carolina, Inc.)

Defendant/Respondent.

**AFFIDAVIT**

Personally appeared before me Brandy Kent who, having first been duly sworn,  
deposes and states as follows:

1. My name is Brandy Kent, and I am an Energy Services Representative for Dominion Energy South Carolina, Inc. ("DESC" or "Company"). Among other things, I am responsible for performing in-field electric meter tests and advising and educating electric and gas customers regarding energy consumption, providing answers to their energy-related questions, and addressing any energy use concerns.

2. I am competent to make this affidavit.

3. This affidavit is based upon my personal knowledge.

4. On August 25, 2020, I, with the assistance of a field services technician, conducted an in-field electric meter test at 2016 Driftwood Drive in Columbia, South

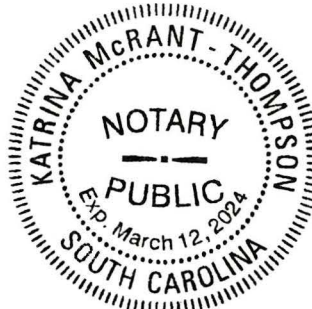
Carolina. Consistent with DESC's normal practice and applicable Commission regulations, two separate in-field electric meter tests were performed on the meter. The results of those tests are set forth in Exhibit A of the Company's Answer and Motion to Dismiss in the above-referenced docket. Those results indicate that the meter was working properly and operating within regulatory standards.

**FURTHER AFFIANT SAYETH NOT.**

Brandy Kent  
Brandy Kent

Sworn to and subscribed before me  
this 20th day of October, 2020

Katrina McRant-Thompson  
Notary Public for South Carolina  
My Commission Expires: March 12, 2024



SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 3

DATE DUE

Jul 31 2019

AMOUNT DUE

\$202.43

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

JULY STATEMENT GENERATED ON:  
Jul 10 2019

**Dominion Energy South Carolina**

DominionEnergySC.com

**ACCOUNT SUMMARY**

Beginning Account Balance	\$0.00
Adjustments	+ 229.40
Payment Received 06/18/19 THANK YOU	-229.40
Current Charges	202.43

Amount Due on 7/31/19 \$202.43

*A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 8/9/19 is subject to late payment charges.*

**SUMMARY OF CURRENT CHARGES**


Electric Charges	\$202.43
<b>Total Current Charges</b>	<b>\$202.43</b>

**SCE&G is now**



**Dominion  
Energy®**

To learn more visit **DominionEnergySC.com**

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code:   
PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy  
South Carolina**

00000005216 03 RG 191434905

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

**Jul 31 2019**

AMOUNT DUE

**\$202.43**

Please enter amount enclosed.

\$

Write account number on check.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jul 10 2019

ACCOUNT NUMBER

DATE DUE

Jul 31 2019

Page 2 of 3

AMOUNT DUE

\$202.43

### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

### Business Office :

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

### Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

### Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.



**View your Past Bills and Usage History Online!** - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]

## CURRENT CHARGES

### Electric Charges

#### RATE PLAN

008 - Residential Service

#### METER READING

Electric Meter read on 07/08/19 at 07:57 am  
(Next scheduled read date 8/7/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	6/6/19 - 7/8/19	32	14261	- 12675	X 1 =	1,586
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 786 kWh X \$ 0.129990						102.17
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-6.42
Total Electric Charges						\$202.43

## ADJUSTMENTS

Account Balance Prepay	229.40
Total Adjustments	<b>\$229.40</b>

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jul 10 2019

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Jul 31 2019

Page 3 of 3

AMOUNT DUE

\$202.43

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.



SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Aug 28 2019

AMOUNT DUE

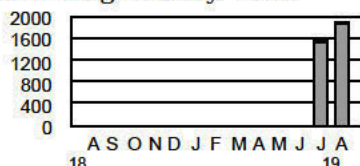
\$240.86

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

AUGUST STATEMENT GENERATED ON:  
Aug 9 2019

Electric Usage History - kWh



	Aug 18	Aug 19
kWh used	N/A	1891
Avg regional temp	82	82
Days in billing period	N/A	30
Cost	N/A	\$238.75

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$202.43
Payment Received 08/02/19 THANK YOU	-202.43
Current Charges	240.86

Amount Due on 8/28/19 \$240.86

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 9/9/19 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$240.86
<b>Total Current Charges</b>	<b>\$240.86</b>

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 08/07/19 at 08:47 am  
(Next scheduled read date 9/5/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	7/8/19 - 8/7/19	30	16152	14261	X 1 =	1,891
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 1,091 kWh X \$ 0.129990						141.86
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-7.64
<b>Total Electric Charges</b>						<b>\$240.86</b>

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005193 03 RG 221416906

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Aug 28 2019

AMOUNT DUE

\$240.86

Please enter amount enclosed.

\$

Write account number on check.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Aug 9 2019

ACCOUNT NUMBER

DATE DUE

Aug 28 2019

Page 2 of 2

AMOUNT DUE

\$240.86

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit DominionEnergySC.com to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

Our customer service department will be closed Monday, September 2, in observance of Labor Day. You can make payments and payment arrangements anytime at DominionEnergySC.com. For electric and gas emergencies, call 1-888-333-4465.

FREE pickup and \$50 cash-back when you recycle your old, secondary refrigerator or freezer. There's no catch and it's hassle-free. Learn more: DominionEnergySC.com/Recycle

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Sep 27 2019

AMOUNT DUE

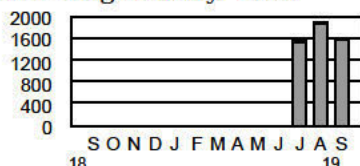
\$200.46

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

SEPTEMBER STATEMENT GENERATED  
ON:  
Sep 9 2019

Electric Usage History - kWh



	Sep 18	Sep 19
kWh used	N/A	1593
Avg regional temp	83	83
Days in billing period	N/A	28
Cost	N/A	\$201.20

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

To view your account online, go to DominionEnergySC.com and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005206 03 RG 252416721

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$240.86
Payment Received 09/03/19 THANK YOU	-240.86
Payment Received 09/03/19 THANK YOU	-2.85
Current Charges	203.31

Amount Due on 9/27/19 \$200.46

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 10/8/19 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$203.31
<b>Total Current Charges</b>	<b>\$203.31</b>

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 09/04/19 at 08:04 am  
(Next scheduled read date 10/4/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	8/7/19 - 9/4/19	28	17745	16152	X 1 =	1,593
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 793 kWh X \$ 0.129990						103.00
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-6.45
<b>Total Electric Charges</b>						<b>\$203.31</b>

ACCOUNT NUMBER

DATE DUE

Sep 27 2019

AMOUNT DUE

\$200.46

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 9 2019

ACCOUNT NUMBER

DATE DUE

Sep 27 2019

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AMOUNT DUE

\$200.46

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

If your HVAC system fails, we can help! Rebates up to \$500 toward the cost of new ENERGY STAR qualified central air conditioners and heat pumps. Learn more: [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC)

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.



**SERVICE FOR**  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

**ACCOUNT NUMBER**

Page 1 of 3

**DATE DUE**

Oct 25 2019

**AMOUNT DUE**

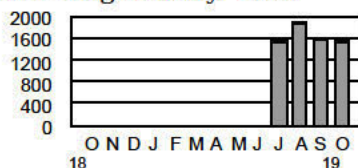
\$185.85

**CUSTOMER SERVICE** 1-800-251-7234  
7am - 9pm, Monday - Friday

**EMERGENCY SERVICE** 1-888-333-4465  
**24 HOURS A DAY**  
Gas leaks, downed lines or power outages

**OCTOBER STATEMENT GENERATED ON:**  
Oct 8 2019

**Electric Usage History - kWh**



	Oct 18	Oct 19
kWh used	N/A	1550
Avg regional temp	81	81
Days in billing period	N/A	30
Cost	N/A	\$183.74

For a complete set of tools to analyze your usage, log on to [DominionEnergySC.com](http://DominionEnergySC.com).

To view your account online, go to [DominionEnergySC.com](http://DominionEnergySC.com) and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy**  
**South Carolina**

00000005230 03 RG 281416635

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

**Dominion Energy South Carolina**

[DominionEnergySC.com](http://DominionEnergySC.com)

**ACCOUNT SUMMARY**


Previous Bill Amount	\$200.46
Payment Received 10/01/19 THANK YOU	-200.46
Current Charges	185.85

Amount Due on 10/25/19 \$185.85

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 11/5/19 is subject to late payment charges.

**SUMMARY OF CURRENT CHARGES**

Electric Charges	\$185.85
<b>Total Current Charges</b>	<b>\$185.85</b>

 **View your Past Bills and Usage History Online!** - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]

**ACCOUNT NUMBER**

**DATE DUE**

**Oct 25 2019**

**AMOUNT DUE**

**\$185.85**

Please enter amount enclosed.

\$ [REDACTED]

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

ELECTRONICALLY FILED - 2020 October 20 2:28 PM SCPS SC - Docket # 2020-240-E - Page 18 of 51



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Oct 8 2019

ACCOUNT NUMBER

DATE DUE

Oct 25 2019

Page 2 of 3

AMOUNT DUE

\$185.85

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

#### CURRENT CHARGES

##### Electric Charges

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 10/04/19 at 10:14 am  
(Next scheduled read date 11/1/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	9/4/19 - 10/4/19	30	19295	- 17745	X 1 =	1,550
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 750 kWh X \$ 0.113410						85.06
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-5.89
Total Electric Charges						\$185.85

Recycle your old, secondary fridge/freezer and get \$50 CASH BACK plus FREE pickup. There's no catch and it's hassle-free. Learn more: [DominionEnergySC.com/Recycle](http://DominionEnergySC.com/Recycle)

If your HVAC system fails, we can help! Rebates up to \$500 toward the cost of new ENERGY STAR qualified central air conditioners and heat pumps. Learn more: [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC)

Shop online and get HUGE discounts off retail on ENERGY STAR certified LED bulbs and other energy-saving products. Learn more: [DominionEnergySC.com/SAVE](http://DominionEnergySC.com/SAVE)

Sign up today for a FREE Home Energy Check-up (valued at \$250). In about an hour's time, you'll receive valuable energy-saving info specific to your home. Includes a free LED bulb kit. Learn more: [DominionEnergySC.com/HomeCheckup](http://DominionEnergySC.com/HomeCheckup)

Our customer service department will be closed Monday, November 11 for Veterans Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Oct 8 2019

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Oct 25 2019

Page 3 of 3

AMOUNT DUE

\$185.85

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.





SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Nov 25 2019

AMOUNT DUE

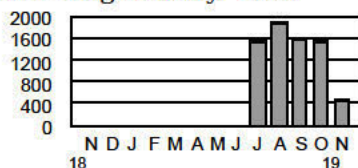
\$69.28

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

NOVEMBER STATEMENT GENERATED ON:  
Nov 5 2019

Electric Usage History - kWh



	Nov 18	Nov 19
kWh used	N/A	502
Days in billing period	N/A	28
Cost	N/A	\$67.17

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$185.85
Payment Received 10/28/19 THANK YOU	-185.85
Current Charges	69.28

Amount Due on 11/25/19 \$69.28

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 12/6/19 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$69.28
Total Current Charges	\$69.28

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 11/01/19 at 09:18 am  
(Next scheduled read date 12/4/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	10/4/19 - 11/1/19	28	19797	19295	X 1 =	502
Basic Facilities Charge						9.00
502 kWh X \$ 0.118130						59.30
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-2.20
Total Electric Charges						\$69.28

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005214 03 RG 309416610

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Nov 25 2019

AMOUNT DUE

\$69.28

Please enter amount enclosed.

\$

Write account number on check.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Nov 5 2019

ACCOUNT NUMBER

DATE DUE

Nov 25 2019

Page 2 of 2

AMOUNT DUE

\$69.28

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

Sign up today for a FREE Home Energy Check-up (valued at \$250). In about an hour's time, you'll receive valuable energy-saving info specific to your home. Includes a free LED bulb kit. Learn more: [DominionEnergySC.com/HomeCheckup](http://DominionEnergySC.com/HomeCheckup)

If your HVAC system fails, we can help! Rebates up to \$500 toward the cost of new ENERGY STAR qualified central air conditioners and heat pumps. Learn more: [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC)

Our customer service department will be closed Thursday, November 28 and Friday, November 29 for Thanksgiving holiday. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). Forelectric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

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SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Dec 27 2019

AMOUNT DUE

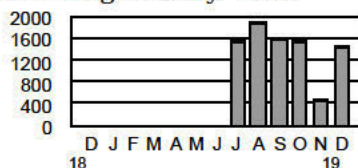
\$176.83

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

DECEMBER STATEMENT GENERATED ON:  
Dec 6 2019

Electric Usage History - kWh



	Dec 18	Dec 19
kWh used	N/A	1468
Days in billing period	N/A	33
Cost	N/A	\$174.72

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$69.28
Payment Received 11/26/19 THANK YOU	-69.28
Current Charges	176.83

Amount Due on 12/27/19 \$176.83

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 1/8/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$176.83
Total Current Charges	\$176.83

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 12/04/19 at 12:15 pm  
(Next scheduled read date 1/6/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	11/1/19 - 12/4/19	33	21265	19797	X 1 =	1,468
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 668 kWh X \$ 0.113410						75.77
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-5.60

Total Electric Charges \$176.83

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005233 03 RG 340416561

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Dec 27 2019

AMOUNT DUE

\$176.83

Please enter amount enclosed.

\$

Write account number on check.

ELECTRONICALLY FILED 2020 October 20 2:28 PM - SCPSC - Docket # 2020-240-E - Page 23 of 51



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Dec 6 2019

ACCOUNT NUMBER

DATE DUE

Dec 27 2019

Page 2 of 2

AMOUNT DUE

\$176.83

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

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Sign up today for a FREE Home Energy Check-up (valued at \$250). In about an hour's time, you'll receive valuable energy-saving info specific to your home. Includes a free LED bulb kit. Learn more: [DominionEnergySC.com/HomeCheckup](http://DominionEnergySC.com/HomeCheckup)

Our customer service department will be closed Tuesday, December 24 and Wednesday, December 25 for Christmas holiday, and Wednesday, January 1, 2020 in observance of New Year's Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

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SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 3

DATE DUE

Jan 29 2020

AMOUNT DUE

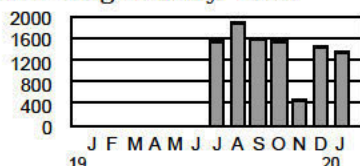
\$13.30

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

JANUARY STATEMENT GENERATED ON:  
Jan 8 2020

Electric Usage History - kWh



	Jan 19	Jan 20
kWh used	N/A	1395
Days in billing period	N/A	33
Cost	N/A	\$166.70

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

To view your account online, go to DominionEnergySC.com and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005249 03 RG 008416501

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$176.83
Payment Received 12/27/19 THANK YOU	-176.83
Adjustments	-155.51
Current Charges	168.81

Amount Due on 1/29/20 \$13.30

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 2/7/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$168.81
<b>Total Current Charges</b>	<b>\$168.81</b>



**View your Past Bills and Usage History Online!** - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]

ACCOUNT NUMBER

DATE DUE

Jan 29 2020

AMOUNT DUE

\$13.30

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jan 8 2020

ACCOUNT NUMBER

DATE DUE

Jan 29 2020

Page 2 of 3

AMOUNT DUE

\$13.30

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

#### CURRENT CHARGES

##### Electric Charges

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 01/06/20 at 12:31 pm  
(Next scheduled read date 2/5/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	12/4/19 - 1/6/20	33	22660	- 21265	X 1 =	1,395
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 595 kWh X \$ 0.113410						67.48
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-5.35
Total Electric Charges						\$168.81

#### ADJUSTMENTS

Deposit and/or Interest Applied	-155.51
Total Adjustments	<b>-\$155.51</b>

Schedule a FREE Home Energy Check-up (valued at \$250). In about an hour's time, you'll receive valuable energy-saving info specific to your home. Includes a FREE LED bulb kit. Learn more: [DominionEnergySC.com/HomeCheckup](http://DominionEnergySC.com/HomeCheckup)

Our customer service department will be closed Monday, January 20, in observance of Martin Luther King Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jan 8 2020

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Jan 29 2020

Page 3 of 3

AMOUNT DUE

\$13.30

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SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Feb 28 2020

AMOUNT DUE

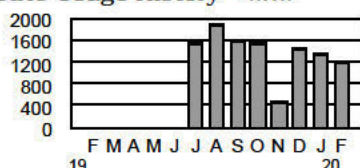
\$149.02

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

FEBRUARY STATEMENT GENERATED ON:  
Feb 7 2020

Electric Usage History - kWh



	Feb 19	Feb 20
kWh used	N/A	1215
Days in billing period	N/A	30
Cost	N/A	\$146.91

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$13.30
Payment Received 02/04/20 THANK YOU	-13.30
Current Charges	149.02

Amount Due on 2/28/20 \$149.02

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 3/10/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$149.02
<b>Total Current Charges</b>	<b>\$149.02</b>

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 02/05/20 at 10:53 am  
(Next scheduled read date 3/6/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	1/6/20 - 2/5/20	30	23875	22660	X 1 =	1,215
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 415 kWh X \$ 0.113410						47.00
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-4.73
<b>Total Electric Charges</b>						<b>\$149.02</b>

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005230 03 RG 038416384

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Feb 28 2020

AMOUNT DUE

\$149.02

Please enter amount enclosed.

\$

Write account number on check.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Feb 7 2020

ACCOUNT NUMBER

DATE DUE

Feb 28 2020

Page 2 of 2

AMOUNT DUE

\$149.02

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit DominionEnergySC.com to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Mar 27 2020

AMOUNT DUE

\$141.43

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

MARCH STATEMENT GENERATED ON:  
Mar 10 2020

Electric Usage History - kWh



	Mar 19	Mar 20
kWh used	N/A	1146
Days in billing period	N/A	30
Cost	N/A	\$139.32

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$149.02
Payment Received 03/02/20 THANK YOU	-149.02
Current Charges	141.43

Amount Due on 3/27/20 \$141.43

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 4/7/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$141.43
<b>Total Current Charges</b>	<b>\$141.43</b>

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 03/06/20 at 01:42 pm  
(Next scheduled read date 4/3/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	2/5/20 - 3/6/20	30	25021	23875	X 1 =	1,146
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.118130						94.50
Next 346 kWh X \$ 0.113410						39.20
Renewable Energy Resources						1.00
Subdivision Lighting						2.10
Tax Rider						-4.40

Total Electric Charges \$141.43

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005235 03 RG 070416311

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Mar 27 2020

AMOUNT DUE

\$141.43

Please enter amount enclosed.

\$

Write account number on check.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Mar 10 2020

ACCOUNT NUMBER

DATE DUE

Mar 27 2020

Page 2 of 2

AMOUNT DUE

\$141.43

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit DominionEnergySC.com to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

Our customer service department will be closed Friday, April 10, in observance of Good Friday. You can make payments and payment arrangements anytime at DominionEnergySC.com. For electric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 3

DATE DUE  
Apr 28 2020

TOTAL AMOUNT DUE  
\$215.75

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

APRIL STATEMENT GENERATED ON:  
Apr 7 2020

Electric Usage History - kWh



	Apr 19	Apr 20
kWh used	N/A	546
Days in billing period	N/A	28
Cost	N/A	\$72.21

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

To view your account online, go to DominionEnergySC.com and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy  
South Carolina**

00000005105 03 RG 098416274

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

**Dominion Energy South Carolina**

DominionEnergySC.com

**ACCOUNT SUMMARY**

Previous Bill Amount	\$141.43
Payment Received No payments received	-0.00
Current Charges	74.32

Total Amount Due \$215.75

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 5/7/20 is subject to late payment charges.

**SUMMARY OF CURRENT CHARGES**

Electric Charges	\$74.32
Total Current Charges	\$74.32

**!** Due to the coronavirus, we have suspended all disconnects for non-payment and late payment charges, until further notice. For the time being, you can disregard any messaging related to disconnections or late fees. Making a payment arrangement is not necessary at this time. While we've suspended disconnections to help those who are facing financial hardships, we encourage you to continue to pay your bill as you normally would, if able. This will help you avoid a larger balance later.

For everyone's safety, and to avoid potential mail delays, we ask customers who pay bills in person or through the mail to choose one of the other options we provide, including free online payment from your bank account, payments via credit or debit card, or automatic bank draft. We also encourage use of our 24/7 online digital tools and automated phone option for routine self-service, payments and billing information, as call wait times may be longer than usual.

ACCOUNT NUMBER

TOTAL AMOUNT DUE  
**\$215.75**

DATE DUE  
**Apr 28 2020**

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Apr 7 2020

ACCOUNT NUMBER

DATE DUE

Apr 28 2020

Page 2 of 3

TOTAL AMOUNT DUE

\$215.75

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

#### Business Office :

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

#### Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

#### Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.



**View your Past Bills and Usage History Online!** - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]



#### You can help shape the future.

By April 1, 2020, every home will have received an invitation to participate in the 2020 US Census. The results of the 2020 Census will inform decisions about federal funding, business growth in your area as well as plans for schools, highways, and your community at large. You can respond by phone, by mail, or online. For more information visit [www.2020census.gov](http://www.2020census.gov)

### CURRENT CHARGES

#### Electric Charges

##### RATE PLAN

008 - Residential Service

##### METER READING

Electric Meter read on 04/03/20 at 10:27 am  
(Next scheduled read date 5/5/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	3/6/20 - 4/3/20	28	25567 -	25021 X	1 =	546
Basic Facilities Charge						9.00
546 kWh X \$ 0.118130						64.50
Renewable Energy Resources						1.00
Subdivision Lighting						2.18
Tax Rider						-2.36

Total Electric Charges \$74.32

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Apr 7 2020

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Apr 28 2020

Page 3 of 3

TOTAL AMOUNT DUE

\$215.75

**We did not receive full payment for your last bill.** If you have paid since the billing date, please accept our thanks. If you have not yet paid, we would appreciate your payment as soon as possible.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.





SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

May 29 2020

AMOUNT DUE

\$92.30

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

MAY STATEMENT GENERATED ON:  
May 7 2020

Electric Usage History - kWh



	May 19	May 20
kWh used	N/A	716
Days in billing period	N/A	32
Cost	N/A	\$90.21

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

To view your account online, go to DominionEnergySC.com and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy  
South Carolina**

00000005097 03 RG 128416177

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

**Dominion Energy South Carolina**

DominionEnergySC.com

**ACCOUNT SUMMARY**

Previous Bill Amount	\$215.75
Payment Received 04/08/20 THANK YOU	-141.43
Payment Received 05/05/20 THANK YOU	-74.32
Current Charges	92.30

Amount Due on 5/29/20 \$92.30

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 6/9/20 is subject to late payment charges.

**SUMMARY OF CURRENT CHARGES**

Electric Charges	\$92.30
<b>Total Current Charges</b>	<b>\$92.30</b>

**!** We encourage you to continue to pay your bill as you normally would, if able. This will help you avoid a larger balance later. We have suspended disconnects for non-payment, until further notice, as well as late payment charges.

For everyone's safety, and to avoid potential mail delays, we ask customers who pay bills in person or through the mail to choose one of the other options we provide, including free online payment from your bank account, payments via credit or debit card, or automatic bank draft. We also encourage use of our 24/7 online digital tools and automated phone option for routine self-service, payments and billing information, as call wait times may be longer than usual.

ACCOUNT NUMBER

DATE DUE

May 29 2020

AMOUNT DUE

\$92.30

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

May 7 2020

ACCOUNT NUMBER

DATE DUE

May 29 2020

Page 2 of 2

AMOUNT DUE

\$92.30

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

#### CURRENT CHARGES

##### Electric Charges

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 05/05/20 at 06:10 pm  
(Next scheduled read date 6/5/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	4/3/20 - 5/5/20	32	26283	-	25567 X 1 =	716
Basic Facilities Charge						9.00
716 kWh X \$ 0.116020						83.07
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-2.93
Total Electric Charges						\$92.30

Our customer service department will be closed Monday, May 25, in observance of Memorial Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.



SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE

Jun 30 2020

AMOUNT DUE

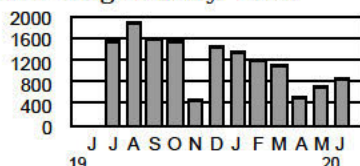
\$113.77

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

JUNE STATEMENT GENERATED ON:  
Jun 9 2020

Electric Usage History - kWh



	Jun 19	Jun 20
kWh used	N/A	897
Days in billing period	N/A	31
Cost	N/A	\$111.68

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005122 03 RG 161416180

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$92.30
Payment Received 06/01/20 THANK YOU	-92.30
Current Charges	113.77

Amount Due on 6/30/20 \$113.77

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 7/10/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$113.77
Total Current Charges	\$113.77

! We encourage you to continue to pay your bill as you normally would, if able. This will help you avoid a larger balance later. We have suspended disconnects for non-payment, until further notice, as well as late payment charges.

For everyone's safety, and to avoid potential mail delays, we ask customers who pay bills in person or through the mail to choose one of the other options we provide, including free online payment from your bank account, payments via credit or debit card, or automatic bank draft. We also encourage use of our 24/7 online digital tools and automated phone option for routine self-service, payments and billing information, as call wait times may be longer than usual.

ACCOUNT NUMBER

DATE DUE

Jun 30 2020

AMOUNT DUE

\$113.77

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jun 9 2020

ACCOUNT NUMBER

DATE DUE

Jun 30 2020

Page 2 of 2

AMOUNT DUE

\$113.77

### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

### CURRENT CHARGES

#### Electric Charges

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 06/05/20 at 01:25 pm  
(Next scheduled read date 7/8/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	5/5/20 - 6/5/20	31	27180	-	26283 X 1 =	897
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.116020						92.82
Next 97 kWh X \$ 0.127880						12.40
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-3.61

Total Electric Charges \$113.77

Our customer service department will be closed Friday, July 3, in observance of Independence Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

If you have fallen behind on your bill, It is important to set up a payment arrangement. We're here to help. Please check your bill statement (paper or online) for a possible payment arrangement and the details of the plan. If you need to contact us directly about your bill or the arrangement offered, please call 1-800-251-7234.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.

SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 2

DATE DUE  
Jul 30 2020

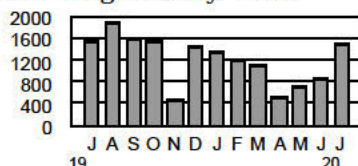
AMOUNT DUE  
\$189.14

CUSTOMER SERVICE 1-800-251-7234  
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

JULY STATEMENT GENERATED ON:  
Jul 10 2020

Electric Usage History - kWh



	Jul 19	Jul 20
kWh used	1586	1505
Days in billing period	32	33
Cost	\$200.32	\$187.05

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$113.77
Payment Received 07/07/20 THANK YOU	-113.77
Current Charges	189.14

Amount Due on 7/30/20 \$189.14

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 8/10/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$189.14
Total Current Charges	\$189.14

! Dominion Energy South Carolina will return to normal collections processes, to include disconnection for non-payment, assessment of late payment charges and reconnection fees, no earlier than September 14, 2020. We remain committed to helping customers who are faced with financial difficulties due to the pandemic by offering both short term and longer term payment plan options. Log into your account at [www.dominionenergysc.com](http://www.dominionenergysc.com) to view available payment options or call us at 1-800-251-7234. We also encourage residential customers to check for available assistance from their local community action agency. Visit [dominionenergysc.com/assistance](http://dominionenergysc.com/assistance) for details

View your Past Bills and Usage History Online! - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]

To view your account online, go to [DominionEnergySC.com](http://DominionEnergySC.com) and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005133 03 RG 192415996

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

PO Box 100255  
Columbia, SC 29202-3255

ACCOUNT NUMBER

DATE DUE

Jul 30 2020

AMOUNT DUE

\$189.14

Please enter amount enclosed.

\$

Write account number on check.



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jul 10 2020

ACCOUNT NUMBER

DATE DUE

Jul 30 2020

Page 2 of 2

AMOUNT DUE

\$189.14

### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

NORTH COLUMBIA OFFICE, 3000 HARDEN ST, COLUMBIA SC 29203

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY, WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD, COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

### CURRENT CHARGES

#### Electric Charges

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 07/08/20 at 03:53 pm  
(Next scheduled read date 8/6/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	6/5/20 - 7/8/20	33	28685	-	27180 X 1 =	1,505
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.116020						92.82
Next 705 kWh X \$ 0.127880						90.16
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-6.00
Total Electric Charges						\$189.14

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.



SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 3

DATE DUE

Aug 28 2020

AMOUNT DUE

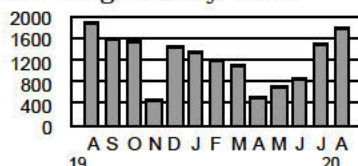
\$225.70

CUSTOMER SERVICE 1-800-251-7234  
7am - 6pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

AUGUST STATEMENT GENERATED ON:  
Aug 10 2020

Electric Usage History - kWh



	Aug 19	Aug 20
kWh used	1891	1800
Days in billing period	30	29
Cost	\$238.75	\$223.61

For a complete set of tools to analyze your usage, log on to DominionEnergySC.com.

To view your account online, go to DominionEnergySC.com and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy  
South Carolina**

00000005151 03 RG 223416055

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

**Dominion Energy South Carolina**

DominionEnergySC.com

**ACCOUNT SUMMARY**

Previous Bill Amount \$189.14  
Payment Received 08/07/20 THANK YOU -189.14  
Current Charges 225.70

Amount Due on 8/28/20 \$225.70

OR  
To enroll in Budget Billing, pay this amount \$144.00

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 9/9/20 is subject to late payment charges.

**SUMMARY OF CURRENT CHARGES**

Electric Charges \$225.70  
**Total Current Charges \$225.70**



**Enroll in Budget Billing and know what your payment amount will be each month** - With Dominion Energy's Budget Billing Plan, you can avoid fluctuations in your bill and spread your payments out evenly over the course of the year. It's an easier way to budget your monthly energy expenses! Simply pay \$144.00 and you will automatically be enrolled in the program. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly. Your Budget Billing amount is also reconciled and recalculated annually. Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan. For more information about Budget Billing and the benefits of enrolling in the program, call 1-800-251-7234 or visit DominionEnergySC.com/budgetbilling for details.

ACCOUNT NUMBER

BBP ENROLLMENT

**\$144.00**

To enroll in the Budget Billing Plan (BBP), please pay this amount instead of \$225.70 by 08/28/20. See above for details.

DATE DUE

**Aug 28 2020**

AMOUNT DUE

**\$225.70**

Please enter amount enclosed.

\$ [REDACTED]

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Aug 10 2020

ACCOUNT NUMBER

DATE DUE

Aug 28 2020

Page 2 of 3

AMOUNT DUE

\$225.70

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

#### Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY,  
WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD,  
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

#### Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

**!** Dominion Energy South Carolina will return to normal collections processes, to include disconnection for non-payment, assessment of late payment charges and reconnection fees, no earlier than September 14, 2020. We remain committed to helping customers who are faced with financial difficulties due to the pandemic by offering both short term and longer-term payment plan options. Log into your account at [www.dominionenergysc.com](http://www.dominionenergysc.com) to view available payment options or call us at 1-800-251-7234. We encourage residential customers to check for available assistance from their local community action agency. Visit [dominionenergysc.com/assistance](http://dominionenergysc.com/assistance) for details.

Customer service offices located in Beaufort, Columbia, North Charleston and Warrentonville, closed since March 16, 2020, will remain permanently closed. There are several other convenient payment options available that offer easy, fast and secure access to your account from your mobile device, phone, computer, and over 150 authorized payment agency locations.

#### CURRENT CHARGES

##### Electric Charges

###### RATE PLAN

008 - Residential Service

###### METER READING

Electric Meter read on 08/06/20 at 08:55 am  
(Next scheduled read date 9/4/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	7/8/20 - 8/6/20	29	30485 -	28685 X	1 =	1,800
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.116020						92.82
Next 1,000 kWh X \$ 0.127880						127.88
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-7.16

Total Electric Charges \$225.70

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Aug 10 2020

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Aug 28 2020

Page 3 of 3

AMOUNT DUE

\$225.70

Sign up for a FREE, virtual Home Energy Check-up. In about an hour's time, discover how to improve the energy efficiency of your home. Meet with an energy expert through the convenience of FaceTime, Skype, Microsoft Teams and/or telephone. Learn more: [www.DominionEnergySC.com/HomeCheckup](http://www.DominionEnergySC.com/HomeCheckup).

Our customer service department will be closed Monday, September 7, in observance of Labor Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.





SERVICE FOR  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

ACCOUNT NUMBER

Page 1 of 3

DATE DUE

Sep 29 2020

TOTAL AMOUNT DUE

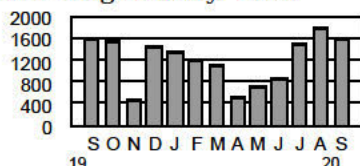
\$276.61

CUSTOMER SERVICE 1-800-251-7234  
7am - 6pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465  
24 HOURS A DAY  
Gas leaks, downed lines or power outages

SEPTEMBER STATEMENT GENERATED  
ON:  
Sep 9 2020

Electric Usage History - kWh



	Sep 19	Sep 20
kWh used	1593	1600
Days in billing period	28	29
Cost	\$201.20	\$198.82

For a complete set of tools to analyze your usage,  
log on to DominionEnergySC.com.

To view your account online, go to  
DominionEnergySC.com and enter the following  
activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

Dominion Energy  
South Carolina

00000005149 03 RG 253415928

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$225.70
Payment Received 09/02/20 THANK YOU	-150.00
Current Charges	200.91

Total Amount Due \$276.61

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 10/8/20 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$200.91
Total Current Charges	\$200.91

! Customer service offices located in Beaufort, Columbia, North Charleston and Warrentonville,  
closed since March 16, 2020, will remain permanently closed. There are several other  
convenient payment options available that offer easy, fast and secure access to your account  
from your mobile device, phone, computer, and over 150 authorized payment agency locations.

ACCOUNT NUMBER

TOTAL AMOUNT DUE

\$276.61

DATE DUE

Sep 29 2020

Please enter amount enclosed.

\$

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 9 2020

ACCOUNT NUMBER

DATE DUE

Sep 29 2020

Page 2 of 3

TOTAL AMOUNT DUE

\$276.61

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope. Please do not mail cash.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

#### Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY,  
WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD,  
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

#### Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

#### CURRENT CHARGES

##### Electric Charges

###### RATE PLAN

008 - Residential Service

###### METER READING

Electric Meter read on 09/04/20 at 09:39 am  
(Next scheduled read date 10/6/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	8/6/20 - 9/4/20	29	32085	- 30485	X 1 =	1,600
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.116020						92.82
Next 800 kWh X \$ 0.127880						102.30
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-6.37
Total Electric Charges						\$200.91

Establish an online account with our NEW EnergyWise Savings Store. Get INSTANT DISCOUNTS off retail on a variety of energy-saving products for your home. Learn more: [www.EnergyWiseShop.com](http://www.EnergyWiseShop.com)

If your HVAC system fails, we can help! Rebates up to \$500 for the purchase and installation of ENERGY STAR® qualified central air conditioners and heat pumps in existing homes. Learn more: [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC).

**We did not receive full payment for your last bill.** If you have paid since the billing date, please accept our thanks. If you have not yet paid, we would appreciate your payment as soon as possible.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 9 2020

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Sep 29 2020

Page 3 of 3

TOTAL AMOUNT DUE

\$276.61

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.



**SERVICE FOR**  
BERNARD MCFADDEN  
2016 DR FTWOOD DR  
COLUMBIA SC 29210-6704

**ACCOUNT NUMBER**

Page 1 of 3

**DATE DUE**

Oct 27 2020

**AMOUNT DUE**

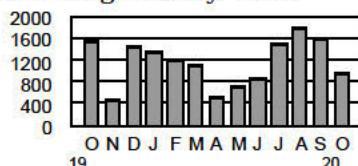
\$120.20

**CUSTOMER SERVICE** 1-800-251-7234  
7am - 6pm, Monday - Friday

**EMERGENCY SERVICE** 1-888-333-4465  
**24 HOURS A DAY**  
Gas leaks, downed lines or power outages

**OCTOBER STATEMENT GENERATED ON:**  
Oct 8 2020

**Electric Usage History - kWh**



	Oct 19	Oct 20
kWh used	1550	971
Days in billing period	30	32
Cost	\$183.74	\$118.11

For a complete set of tools to analyze your usage, log on to [DominionEnergySC.com](http://DominionEnergySC.com).

To view your account online, go to [DominionEnergySC.com](http://DominionEnergySC.com) and enter the following activation code: [REDACTED]

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

**Dominion Energy**  
**South Carolina**

00000005065 03 RG 282415910

BERNARD MCFADDEN  
2016 DRIFTWOOD DR  
COLUMBIA SC 29210-6704

**Dominion Energy South Carolina**

[DominionEnergySC.com](http://DominionEnergySC.com)

**ACCOUNT SUMMARY**

Previous Bill Amount	\$276.61
Payment Received 10/08/20 THANK YOU	-276.61
Current Charges	120.20

Amount Due on 10/27/20 \$120.20

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.  
Any remaining balance after 5pm on 11/5/20 is subject to late payment charges.

**SUMMARY OF CURRENT CHARGES**

Electric Charges	\$120.20
<b>Total Current Charges</b>	<b>\$120.20</b>



Dominion Energy remains committed to helping customers who are faced with financial difficulties due to the pandemic. Therefore, we are encouraging all customers who have past due balances to closely evaluate their bill balances now and establish a payment plan to avoid possible disconnection of service. We have both short-term and longer term, interest-free payment plan options. Log into your account at [www.dominionenergysc.com](http://www.dominionenergysc.com) to view available options or call us at 1-800-251-7234. We also encourage residential customers to check for available assistance from their local community action agency. Visit [dominionenergysc.com/assistance](http://dominionenergysc.com/assistance) or simply dial 2-1-1 to locate assistance agencies in your area.



**View your Past Bills and Usage History Online!** - In addition to giving you the convenience of viewing and paying your current bill online, Dominion Energy's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way Dominion Energy is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit [DominionEnergySC.com](http://DominionEnergySC.com) and enter Account Number [REDACTED] and activation code: [REDACTED]

**ACCOUNT NUMBER**

**DATE DUE**

**Oct 27 2020**

**AMOUNT DUE**

**\$120.20**

Please enter amount enclosed.

\$ [REDACTED]

Write account number on check.

PO Box 100255  
Columbia, SC 29202-3255



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Oct 8 2020

ACCOUNT NUMBER

DATE DUE

Oct 27 2020

Page 2 of 3

AMOUNT DUE

\$120.20

#### Payment Options

**By Mail:** Pay by check or money order in the enclosed envelope. Please do not mail cash.

**Online:** Visit [DominionEnergySC.com](http://DominionEnergySC.com) to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

#### Authorized Payment Agencies:

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THE MAILROOM, 1505 CHARLESTON HWY,  
WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD,  
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

#### Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

**! LIMITED TIME OFFER (10/1/20 - 10/31/20):** Get 75% OFF all Niagara Water Saving Products from the EnergyWise Savings Store. To view offer, you must first log in to your account at [EnergyWiseShop.com](http://EnergyWiseShop.com). New customers and customers whose last order was prior to 6/8/20 need to create a new online store account using your Dominion Energy South Carolina electric account number. Restrictions apply.

#### CURRENT CHARGES

##### Electric Charges

###### RATE PLAN

008 - Residential Service

###### METER READING

Electric Meter read on 10/06/20 at 07:02 pm  
(Next scheduled read date 11/3/20)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001614375	9/4/20 - 10/6/20	32	33056 -	32085 X	1 =	971
Basic Facilities Charge						9.00
First 800 kWh X \$ 0.116020						92.82
Next 171 kWh X \$ 0.111300						19.03
Renewable Energy Resources						1.00
Subdivision Lighting						2.16
Tax Rider						-3.81
Total Electric Charges						\$120.20

Recycle your old refrigerator or freezer and get \$50 cash back. Includes FREE pick-up. There's no catch and it's hassle-free! Learn more: [DominionEnergySC.com/Recycle](http://DominionEnergySC.com/Recycle).

Sign up for a FREE, virtual Home Energy Check-up. In about an hour's time, discover how to improve the energy efficiency of your home. Meet with an energy expert through the convenience of FaceTime, Microsoft Teams and/or telephone. Learn more: [www.DominionEnergySC.com/HomeCheckup](http://www.DominionEnergySC.com/HomeCheckup).

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Oct 8 2020

ACCOUNT NUMBER

[REDACTED]

DATE DUE

Oct 27 2020

Page 3 of 3

AMOUNT DUE

\$120.20

If your HVAC system fails, we can help! Rebates up to \$500 for the purchase and installation of ENERGY STAR® qualified central air conditioners and heat pumps in existing homes. Learn more: [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC).

Our customer service department will be closed Wednesday, November 11 for Veterans Day. You can make payments and payment arrangements anytime at [DominionEnergySC.com](http://DominionEnergySC.com). For electric and gas emergencies, call 1-888-333-4465.

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.



## Exhibit C. Billing Analysis

Bernard McFadden  
2016 Driftwood Drive, Columbia SC 29210

Billing Statement Date	Current Billing Month Electric Charges (excluding Past Due Amounts and Other Adjustments)	Meter Reading	kWh Used	Days in Cycle	Average Daily Electric Usage (kWh)	Percentage Decrease in Average Daily Electric Usage from Prior Year Billing Cycle	Average Daily Electric Cost	Percentage Decrease in Average Daily Electric Cost from Prior Year Billing Cycle
10/8/2020	\$120.20	33056	971	32	30.34	41.27	\$3.76	39.37
9/9/2020	\$200.91	32085	1600	29	55.17	3.02	\$6.93	4.59
8/10/2020	\$225.70	30485	1800	29	62.07	1.53	\$7.78	3.06
7/10/2020	\$189.14	28685	1505	33	45.61	7.98	\$5.73	9.40
6/9/2020	\$113.77	27180	897	31	28.94		\$3.67	
5/7/2020	\$92.30	26283	716	32	22.38		\$2.88	
4/7/2020	\$74.32	25567	546	28	19.50		\$2.65	
3/10/2020	\$141.43	25021	1146	30	38.20		\$4.71	
2/7/2020	\$149.02	23875	1215	30	40.50		\$4.97	
1/8/2020	\$168.81	22660	1395	33	42.27		\$5.12	
12/6/2019	\$176.83	21265	1468	33	44.48		\$5.36	
11/5/2019	\$69.28	19797	502	28	17.93		\$2.47	
10/8/2019	\$185.85	19295	1550	30	51.67		\$6.20	
9/9/2019	\$203.31	17745	1593	28	56.89		\$7.26	
8/9/2019	\$240.86	16152	1891	30	63.03		\$8.03	
7/10/2019	\$202.43	14261	1586	32	49.56		\$6.33	
6/6/2019		12675						



**BEFORE**  
**THE PUBLIC SERVICE COMMISSION**  
**OF**  
**SOUTH CAROLINA**  
**DOCKET NO. 2020-240-E**

Bernard McFadden,	)	
	)	
Complainant/Petitioner	)	<b>CERTIFICATE OF</b>
	)	<b>SERVICE</b>
v.	)	
	)	
Dominion Energy South Carolina, Inc.,	)	
	)	
Defendant/Respondent.	)	
_____	)	

This is to certify that I have caused to be served this day one (1) copy of Dominion Energy South Carolina, Inc.'s **Answer and Motion to Dismiss** via electronic mail and U.S. Mail to the persons named below at the addresses listed:

Bernard McFadden  
2016 Driftwood Drive  
Columbia, SC 29210  
[bernardmc17@yahoo.com](mailto:bernardmc17@yahoo.com)

Alexander W. Knowles, Esquire  
Office of Regulatory Staff  
1401 Main Street, Suite 900  
Columbia, SC 29201  
[wknowles@ors.sc.gov](mailto:wknowles@ors.sc.gov)

  
\_\_\_\_\_  
Karen M. Scruggs

Columbia, South Carolina  
This 20<sup>th</sup> day of October, 2020